

ROOT CAUSE CORRECTIVE ACTION

ABOUT THE COURSE

Root Cause Corrective Action (RCCA) is designed to teach participants how to analyze problems and determine long-term solutions. Participants review each step in the RCCA process, complete an interactive scenario demonstrating each step of the RCCA process, and discuss requirements for responding to a Nadcap nonconformance report (NCR). By the end of this training, you will be able to:

- **Explain the purpose of Root Cause Corrective Action (RCCA).**
- **Demonstrate how to determine the root causes of an event.**
- **Demonstrate how to determine, implement, and verify corrective actions.**
- **Explain how to complete the RCCA process.**
- **Describe how to appropriately respond to a Nadcap NCR.**

This course was created by a team of learning development professionals and industry-specific subject matter experts. PRI instructors have years of industry and auditing experience with an established background in the subjects they teach. The course includes regular knowledge checks, real-world examples, and interactive scenario-based and group activities so the learner can apply new knowledge during the learning experience.



“IT’S SO GOOD, IT SHOULD BE MANDATORY.” QUALITY ENGINEER, VIKING AEROSPACE

“EXCELLENT EXPLANATION OF COMPLEX TOPIC!” ENGINEERING MANAGER, HAYNES INTERNATIONAL

Course Delivery Options

- ***NEW* eLearning:** Flexible, on-demand virtual training modules
- **In Person Instructor Led:** Subject matter experts facilitate learning, activities and discussions
- **Virtual Instructor Led:** Live sessions that use interactive web technology

Who Should Attend?

Effective RCCA takes a team approach. Any person who is involved in RCCA, including but not limited to quality managers and quality engineers, will benefit from this course.

Next Steps

- Go to www.PRI-Training.com
- Email PRI-Training@p-r-i.org
- Call +1 724 772 8645 (Americas), +44 870 350 5011 (Europe) or +86 10 6461 9807 (Asia)