

# Updates from PRI Registrar

Hello,

We hope your 2022 is going well so far! This letter is to provide you with an update of various changes in the certification industry as well as within PRI Registrar to keep you informed and prepared as you maintain your certification with PRI Registrar.

## New Service: ISO 27001

The risks related to cyber security and information security management is a growing threat that impacts industries of all kinds and sizes. ISO 27001 is the globally recognized standard to ensure confidence in business continuity and meet stakeholder expectations. PRI Registrar has gained ANAB accreditation to provide this import certification service to existing and new clients.

[Learn More →](#)

## Covid

It has been a challenging couple of years during this pandemic to say the least! We stand amazed how well customers and auditors have adapted to the remote auditing process while still keeping the audits as effective as possible. We continue to manage our audit process to address covid impacts within the accreditation rules provided by programs. We continue to conduct some remote audits where we can justify the reasons. We are seeing more on-site audits as things open up a bit more. ISO has some flexibility in rules, but justifications for remote audits are still required. We will continue to communicate with clients as we move forward in planning and conducting audits to remain compliant.

## CertSearch

There is a new ISO certificate database under the management of International Accreditation Forum (IAF) which also oversees all accreditation bodies worldwide. This secure database will house all ISO certificates issued worldwide. All certification bodies (like PRI Registrar) are required to upload their valid certificates into this database. This will provide an accurate account of all certificates issued by standard and geography worldwide. It will also be

searchable for validity of certificates, certification body accreditation, and the accreditation body. We will begin our upload process in early May.

This CertSearch database **does not** include AS9100, AS9110, AS9120 certificates since the IAQG database (OASIS) is the official database of these certified organizations.

[Learn More →](#)

## Logo Guidelines Clarifications

If you use our free media kit with press release, logos and certification marks to promote your certificate, we have provided more clarification - please review the changes to determine whether action is required by your organization.

[Download Media Kit →](#)

## Customer Satisfaction/Testimonials

We conduct brief survey after every audit to obtain feedback on all phases of our service delivery. This helps drive our continual improvement efforts. We are proud of our YTD score of **4.87 out of 5!** Here are some customer comments from the survey ...

*PRI Registrar has guided us through a potentially stressful few months. In the end, our interaction with PRI was quite the opposite... minimal stress during the high profile Audit.*

*We thought the auditor was terrific. Very thorough, but non-confrontational. We learned a lot about what we want to do going-forward just by working through the audit process with him.*

*Your auditor was one of the most courteous, & professional auditors we have ever worked with over the years. His attention to detail is superb, knowledge of the standard immense. He's a true class act and should be recognized as such. PRI Registrar: exceeded our expectations*

*The service from PRI is excellent.*

*Fantastic! We moved to PRI after being denied a remote audit in 2020. While we are dealing with a global pandemic we are happy to say that PRI has exceeded our expectations.*

*PRI Registrar: the process is to be value added to the organization being audited, the last two audits were certainly value added to our company.*

### **Customer Referral Program**

PRI Registrar has a referral incentive program in place so please consider telling others about PRI Registrar. If you have a referral, [email us](#)!

### **Thank you!**

Thank you for your business and continued partnership!

Please [contact us](#) if you have any questions. **Phone:** 724-772-1616