



We Heard You! We Listened! We Responded!



Our Solution?



As a result of your feedback and our focus on continual improvement of our service, PRi Registrar is happy to announce we are launching a new software tool the week of November 14th to replace EQM! The

new system is called Registrar Management System (RMS) and it will greatly improve communications between PRI Registrar staff, auditors and clients.

It was designed to improve PRI Registrar's service delivery across all aspects of the certification process. Some of the features and benefits include:

- A Task Dashboard for clients and PRI Registrar staff to track actions related to scheduling, planning conducting the audit, report and NCR closure. This dashboard is complemented by email notifications when action is needed.
- A Scheduling module to schedule audits well in advance to ensure the target dates are met and best available resources are confirmed. Note: PRI Registrar will have a dedicated Scheduler to proactively schedule your audits with you to ensure timely planning and communications.
- Easier navigation for users to locate key information about your certification process and actions.

[Learn More →](#)



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