

Users Getting Logged Out Repeatedly from Mobilus

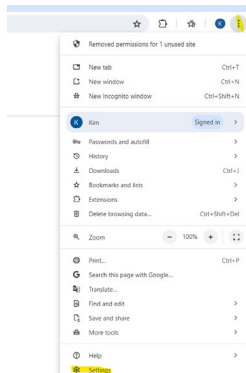
Web browsers have a memory saver/optimizing performance setting that is useful for people who often have many tabs open at once and notice a slowness in their system.

This setting can be turned off or changed if a user is getting logged out of Mobilus often – such as every hour or even less time than that. See below for instructions on how to change this:

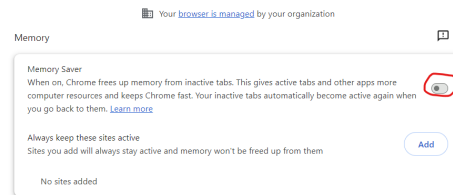
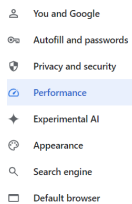
Google Chrome

Turning Memory Saver off

1. Click on verlipis to the right of the top of the browser and click on Settings.

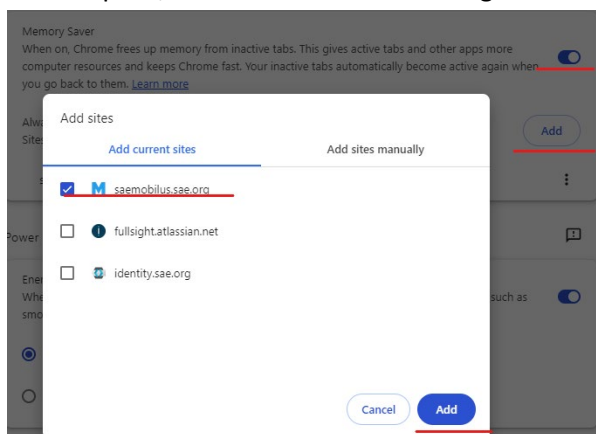


2. Click on Performance on the left side and make sure Memory Saver is off.



Adjusting Memory Saver

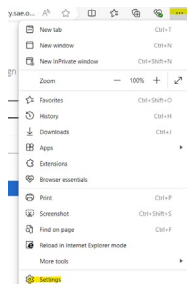
1. Click on verlipis to the right of the top of the browser and click on Settings, as above
2. Click on Performance on the left side and with Memory Saver on, Click Add and when the screen below opens, choose saemobilus.sae.org and choose Add.



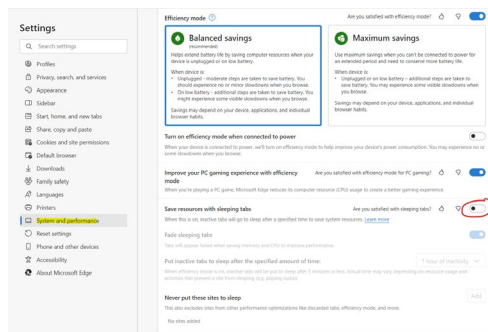
Microsoft Edge

Turning Save Resources with sleeping tabs off

1. Click on ellipsis on the top right and click on settings.

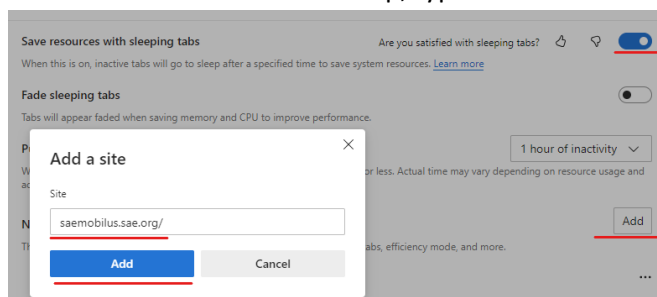


2. Click on System and Performance on the left side and make sure that save resources with sleeping tabs under Optimize performance is off.



Adjusting the save resources with sleeping tabs

1. Click on ellipsis on the top right and click on settings, as above.
2. Click on System and Performance on the left side and make sure that save resources with sleeping tabs under Optimize performance is on and under Never put these sites to sleep, click Add. When the screen comes up, type in saemobilus.sae.org and click on Add



Firefox

Firefox doesn't really have a setting. This is something your IT department will have to help you with. Ask them to disable the browser.tabs.unloadOnLowMemory preference.